



Hertz Gold Plus Rewards[®]

October 2016

Hertz[®]

Hertz Gold Plus Rewards®

RENTALS IN THE U.S. AND CANADA

PLEASE SELECT THE OPTIONAL SERVICES YOU WISH TO PURCHASE WHEN USING GOLD PLUS REWARDS. If you fail to indicate a preference for any of these Waiver/Insurance options, we will record your choice as decline.

U.S.

U.S. OPTIONAL SERVICES (see paragraphs #9 through to #16 of the Enrolment Terms):

LDW Loss Damage Waiver Accept (tick) Decline (tick)

PAI/PEC Personal Accident Insurance and Personal Effects Coverage Accept (tick) Decline (tick)

LIS Liability Insurance Supplement (Rentals commencing in all states including California) Accept (tick) Decline (tick)

LIS Liability Insurance Supplement (Rentals commencing in California only) Accept (tick) Decline (tick)

THE CAR CLASS YOU WISH TO DRIVE: (Tick one)

Compact, 4-Door Mid-Size Sporty, 2-Door Full-Size, 4-Door
 Premium Luxury SUV, 4-Wheel Drive

HERTZ NEVERLOST[®] NAVIGATIONAL SYSTEM: If you have selected a Mid-Size or larger vehicle, you may tick here if you prefer a vehicle equipped with a Hertz NeverLost Navigational System. An additional daily charge applies. If you select NeverLost you will receive this service in the U.S. and Canada (where available).

NON-SMOKING/SMOKING OPTION FOR U.S. RENTALS: (Tick one)
 In the U.S. and Canada most cars are automatic.

CANADA

CANADA OPTIONAL SERVICES:

LDW Loss Damage Waiver Accept (tick) Decline (tick)

PAI/PEC Personal Accident Insurance and Personal Effects Coverage Accept (tick) Decline (tick)

THE CAR CLASS YOU WISH TO DRIVE: (Tick one)

Compact, 4-Door Mid-Size Sporty, 2-Door
 Full-Size, 4-Door Premium Luxury
 SUV, 4-Wheel Drive

Non-Smoking Car Smoking Car No Preference

RENTALS IN EUROPE, MIDDLE EAST, AFRICA, AUSTRALIA AND NEW ZEALAND

PLEASE SELECT THE OPTIONAL SERVICES YOU WISH TO PURCHASE WHEN USING GOLD PLUS REWARDS. If you fail to indicate a preference for any of these Waiver/Insurance options, we will record your choice as decline.

EUROPE/MIDDLE EAST/AFRICA (EMEA)

EMEA OPTIONAL SERVICES (see paragraph #17 of the Enrolment Terms):

CDW*† Collision Damage Waiver (subject to non-waivable excess) Accept (tick) Decline (tick)

SCDW* Super Collision Damage Waiver (Reduces excess) Accept (tick) Decline (tick)

HERO Hertz Emergency Rescue Option (South Africa and Namibia only) Accept (tick) Decline (tick)

PAI Personal Accident Insurance (excludes South Africa and Namibia) Accept (tick) Decline (tick)

TP*† Theft Protection (subject to non-waivable excess) Accept (tick) Decline (tick)

*Please note that SCDW is not available for rentals in some countries or for rentals attached to certain corporate CDP numbers. Where you have accepted SCDW and it is not available, you will automatically receive CDW instead. † Mandatory for rentals commencing in Italy. *† MANDATORY FOR CREDIT CARD PAYING CUSTOMERS AND RENTALS COMMENCING IN SOUTH AFRICA AND NAMIBIA.

THE CAR CLASS YOU WISH TO DRIVE:

(tick one) Manual Automatic
 (tick one) Economy Compact Intermediate Standard
 Full-Size Premium

AUSTRALIA/NEW ZEALAND

AUSTRALIA OPTIONAL SERVICES:

AER* Accident Excess Reduction Accept (tick) Decline (tick)

PAI Personal Accident Insurance Accept (tick) Decline (tick)

PEC Personal Effects Coverage Accept (tick) Decline (tick)

PKG* AER/PAI/PEC Package Accept (tick) Decline (tick)

NEW ZEALAND OPTIONAL SERVICES:

AER* Accident Excess Reduction Accept (tick) Decline (tick)

PAI Personal Accident Insurance Accept (tick) Decline (tick)

PEC Personal Effects Coverage Accept (tick) Decline (tick)
 PEC can only be selected if PAI is selected.

PKG* AER/PAI/PEC Package Accept (tick) Decline (tick)

THE CAR CLASS YOU WISH TO DRIVE: (Tick one)

Economy Compact Intermediate Full-Size Luxury (Australia only)

In Australia, most cars are automatic. In New Zealand, Intermediate and Full-Size are automatic.
 *Subject to any locally applicable Non-Waivable Excess. See paragraph #18 of the Enrolment Terms.

DECLARATION, CONSENT AND SIGNATURE: MUST SIGN TO ENROL

I ACKNOWLEDGE THAT I HAVE RECEIVED, READ AND UNDERSTOOD THE TERMS, DISCLOSURES AND NOTICES IN THE ENROLMENT TERMS INCLUDING SECTIONS 9 THROUGH 18 ("GOLD PLUS REWARDS TERMS AND CONDITIONS") AND THE TERMS AND CONDITIONS OF THE RENTAL AGREEMENT APPLICABLE TO MY RENTAL OF A VEHICLE, AS AMENDED FROM TIME TO TIME ("RENTAL TERMS AND CONDITIONS"). MY SIGNATURE ON THIS FORM CONSTITUTES AN IRREVOCABLE UNDERTAKING THAT NO FURTHER SIGNATURE IS REQUIRED TO ANY FUTURE GOLD RENTAL AGREEMENTS AS I WILL HONOUR THIS AGREEMENT AND GIVE MY AUTHORITY FOR ANY SUMS I OWE UNDER ANY GOLD RENTALS TO BE TAKEN FROM THE FIRST METHOD OF PAYMENT LISTED WHICH HAS AVAILABLE CREDIT.

I understand that Gold Plus Rewards rentals (including optional services which I select) will be governed by the Gold Plus Rewards Terms and Conditions, as well as the Rental Terms and Conditions, and I agree that my first Gold Plus Rewards rental will constitute my acceptance of the Gold Plus Rewards Terms and Conditions and the Rental Terms and Conditions. As a Leisure/Private Renter, I hereby give my consent to Hertz to perform a credit check as part of the application for the Gold Plus Rewards card. Refer to www.hertz.co.za for full Rental Terms and Conditions.

X _____

PRINT NAME

X _____

SIGNATURE (Please read the Enrolment Terms and complete the Enrolment Form before signing)

DATE

ENROLMENT TERMS

DO NOT DETACH, THE ENROLMENT TERMS MUST BE RETURNED WITH THE ENROLMENT FORM.

By signing the Enrolment Form, You acknowledge and agree that:

1. You have received, read, understand and agree to the terms, conditions, disclosures and notices on this Gold Plus Rewards Enrolment Agreement, including these Enrolment Terms. This Enrolment Agreement pertains to Gold Plus Rewards ("Gold") rentals wherever Gold service is available; as of 1 January 2003, Gold service is available in the United States, Canada, much of Europe, Israel, South Africa, Australia and New Zealand. One or more booklets setting forth the terms and conditions applicable to Gold rentals in all countries in which Gold service is available, (the "Gold Plus Rewards Rental Terms and Conditions") and for which You enrol to rent with Gold, will be sent to You following acceptance by us of this Enrolment Agreement; however, if we have already sent you a current booklet covering rentals in certain countries, we may not send you a second copy of that booklet. You promise to read the booklet(s) carefully. Your making a rental using Gold will constitute Your acceptance of all terms and conditions specified in the booklet(s), including the General Provisions Applicable To All Gold Plus Rewards Rentals (the "General Provisions"), the Terms And Conditions Applicable To Rentals In The United States And Canada (the "North American Terms"), the Terms And Conditions Applicable To Rentals In Europe, the Middle East and Africa (the "EMEA Terms"), the Terms And Conditions Applicable To Rentals In Australia, the Terms And Conditions Applicable To Rentals In New Zealand and the Company/Travel Agent Accounts Supplementary Terms and Conditions and in respect of a rental in South Africa or Namibia, the Terms and Conditions of Rental specified on www.hertz.co.za. If, after reading the booklet(s) or the South African or Namibian Terms and Conditions of Rental, You wish to change any of the selections on this Enrolment Form, You may do so in the manner described in section 2, below.

2. The submission of this Enrolment Agreement represents an offer by You. The Hertz company the name of which appears on the front of this Enrolment Form (the "Enrolling Company") reserves the right not to accept this Enrolment Agreement without being required to provide any explanation. If your offer is accepted you will be given notice that your application has been accepted by the Enrolling Company. You may from time to time update the information and change the selections made by you on this Enrolment Form by written notice to the Enrolling Company or through Hertz's Internet website, <http://www.hertz-europe.com>. This Enrolment Agreement, as modified to reflect any changes which You may make to Your elections on this Enrolment Form, is referred to as Your "Enrolment" for the countries covered hereby. If accepted by the Enrolling Company, this Enrolment Agreement will supersede any Enrolment Agreement submitted by You which was accepted by Hertz prior to acceptance of this Enrolment Agreement, with respect to those countries. The supply of the information requested on this Enrolment Form is voluntary. However, Hertz reserves the right to reject Your application for membership if You do not supply all of the information requested or for any other reason. See the General Provisions for information regarding our use of personal data.

3. When You rent a private passenger motor vehicle (excluding trucks and vans), including all such vehicle's parts (a "Car"), using Gold, the Hertz company or licensee providing the Car is called the "Renting Company". Your Enrolment, together with the terms and conditions which are applicable to rentals in the country in which the rental commences (as modified by Hertz from time to time in the manner prescribed therein), or in respect of South Africa or Namibia, the Terms and Conditions of Rental on www.hertz.co.za which you have read and accepted, the Rental Record or Rental Agreement which You receive at the commencement of the rental (including, in the case of a rental agreement, the preprinted general terms and conditions section thereof, if any), and any other documents which You are required to sign at the commencement of the rental, will constitute the agreement between You and the Renting Company governing the rental. A copy of the terms and conditions of any insurance product or waivers must be obtained from the Renting Company as the information in the clauses below pertaining to insurance and waivers may not be complete. The identity of the Renting Company for each rental will appear on the Rental Record/Agreement for that rental. The Enrolling Company and the Renting Company are referred to collectively as "Hertz", "we" or "us".

4. The availability of Gold service at specific locations may change. Reservations made not less than two (2) hours in advance of proposed rental commencement are required for Gold rentals.

5. You represent that the information which You have provided on this Enrolment Agreement is true, correct and complete. Your selections in the Enrolment of Optional Services (where available) and car class (subject to vehicle availability at the time You make the reservation) will apply to all rentals which You make using Gold; provided, that for a specific rental You may change Your selections of Optional Services and You may select a different car class in the manner provided in the Terms and Conditions applicable to the country in which the rental commences.

6. You authorize Hertz to process Your Gold rental charges against the first credit card listed on the front of this Enrolment Agreement (as such list may be modified from time to time in the manner described in section 2, opposite) which has available credit.

7. You promise to notify the Enrolling Company at once if Your Gold Card, Hertz Charge Card, Gold Plus Rewards Number or any of the credit cards listed in Your Enrolment are lost, stolen or invalidated, or if You suspect that any of them are being used without Your permission. Because of the nature of Gold Plus Rewards programme, You understand the urgency of this obligation.

8. As of 1 January 2003, the Gold membership fee is US\$50 for one year, which fee may be waived by Hertz. At any time during the year You may notify the Enrolling Company in writing of Your desire to cancel Your Gold membership and obtain a refund of Your paid membership fee for the remaining months of the year. Hertz reserves the right to cancel or suspend Your membership for any reason at any time, without notice. If Hertz cancels Your membership, it will refund to You a pro rata portion of the membership fee You paid with respect to the period in which the cancellation occurs, unless cancellation occurs following Your failure to pay any sums payable by You to Hertz or any of our licensees, subsidiaries or other affiliates or Your violation of any of the terms of this Agreement or any other obligation owed by You to any Hertz company. If You return Your Gold card within thirty (30) days of receipt, and before renting a car using Gold, then You will receive a full refund of Your membership fee. Your membership will expire on the expiration date specified on Your Gold Card, or in the absence of such expiration date after 12 months from submission to You of such card, unless, in either case, Your membership is renewed or extended for an additional period of 12 months upon payment by You of any membership renewal fee notified to You by Hertz. Hertz reserves the right not to renew Your membership and will not be obliged to provide any explanation for not doing so.

9. THE FOLLOWING INFORMATION IS PROVIDED REGARDING YOUR RESPONSIBILITY FOR LOSS OF OR DAMAGE TO ANY CAR WHICH YOU RENT IN THE UNITED STATES OR CANADA USING GOLD. MORE DETAILED INFORMATION APPEARS IN PARAGRAPH 4 OF THE NORTH AMERICAN TERMS. EXCEPT AS STATED IN PARAGRAPH 4 OF THE NORTH AMERICAN TERMS, YOU ARE RESPONSIBLE FOR ANY AND ALL LOSS OF OR DAMAGE TO THE CAR RESULTING FROM ANY CAUSE REGARDLESS OF FAULT OTHER THAN ACCIDENTAL FIRE (NOT RESULTING FROM COLLISION) OR ACTS OF NATURE OR GOD (WHICH DOES NOT INCLUDE COLLISIONS WITH OR CAUSED BY DEER OR OTHER ANIMALS) BEYOND YOUR CONTROL. FOR RENTALS IN THE UNITED STATES AND CANADA, HERTZ OFFERS, FOR AN ADDITIONAL CHARGE, A LOSS DAMAGE WAIVER (LDW). IF YOU ACCEPT LDW, WHICH IS NOT INSURANCE, HERTZ WILL NOT HOLD YOU RESPONSIBLE FOR LOSS OF OR DAMAGE TO THE CAR, SUBJECT TO CERTAIN RESTRICTIONS AND EXCLUSIONS WHICH ARE DISCUSSED IN PARAGRAPH 4(d), 4(e) AND 5 OF THE NORTH AMERICAN TERMS. IN THOSE STATES WHERE THE SALE OF LDW IS REGULATED OR PROHIBITED, THAT LAW WILL GOVERN YOUR RESPONSIBILITY FOR LOSS OF OR DAMAGE TO THE CAR. LDW ENTAILS AN ADDITIONAL CHARGE. AS OF 1 JANUARY, 2003, THE CHARGE FOR LDW AT MOST GOLD LOCATIONS IS US\$25.99 OR LESS FOR EACH FULL OR PARTIAL RENTAL DAY IN THE UNITED STATES OR CAN\$29.95 OR LESS FOR EACH FULL OR PARTIAL RENTAL DAY IN CANADA. HOWEVER, A SPECIAL HIGHER LDW CHARGE OF US\$34.99 OR LESS FOR EACH FULL OR

PARTIAL RENTAL DAY IN THE UNITED STATES IS APPLICABLE ON CERTAIN LUXURY CARS. ALL CHARGES ARE SUBJECT TO CHANGE WITHOUT NOTICE. YOUR OWN INSURANCE (OR THAT OF AN AUTHORISED OPERATOR) MAY COVER ALL OR PART OF YOUR FINANCIAL RESPONSIBILITY (OR THAT OF THE AUTHORISED OPERATOR) FOR LOSS OR DAMAGE TO THE CAR.

10. **NOTICE:** THIS CONTRACT OFFERS, FOR AN ADDITIONAL CHARGE, A LOSS DAMAGE WAIVER TO COVER YOUR RESPONSIBILITY FOR DAMAGE TO THE RENTAL VEHICLE. YOU ARE ADVISED TO CAREFULLY CONSIDER WHETHER TO SIGN THIS WAIVER IF YOU HAVE RENTAL VEHICLE COLLISION COVERAGE PROVIDED BY YOUR CREDIT CARD OR COLLISION INSURANCE ON YOUR OWN VEHICLE. BEFORE DECIDING WHETHER TO PURCHASE THE LOSS DAMAGE WAIVER, YOU MAY WISH TO DETERMINE WHETHER YOUR OWN VEHICLE INSURANCE AFFORDS YOU COVERAGE FOR DAMAGE TO THE RENTAL VEHICLE AND THE AMOUNT OF THE DEDUCTIBLE UNDER YOUR OWN INSURANCE COVERAGE. YOU ARE ALSO ADVISED TO DETERMINE WHETHER SUCH COVERAGE IS PROVIDED UNDER THE AGREEMENT REGARDING THE CREDIT CARD WHICH IS USED TO PAY FOR THE RENTAL OR FROM ANY OTHER SOURCE AND IF SO, THE TERMS AND SCOPE OF SUCH COVERAGE. THE PURCHASE OF THIS LOSS DAMAGE WAIVER PRODUCT IS NOT MANDATORY AND MAY BE DECLINED.

11. THE INSURANCE COVERAGES OFFERED BY HERTZ MAY PROVIDE A DUPLICATION OF COVERAGE ALREADY PROVIDED BY A RENTER'S PERSONAL AUTOMOBILE INSURANCE POLICY OR BY ANOTHER SOURCE OF COVERAGE. THE PURCHASE OF THESE KINDS OF COVERAGE IS NOT REQUIRED IN ORDER TO RENT A VEHICLE.

12. FOR RENTALS COMMENCING IN THE DISTRICT OF COLUMBIA. WARNING: FAILURE TO RETURN THE CAR IN ACCORDANCE WITH THE TERMS OF THE RENTAL AGREEMENT MAY RESULT IN A CRIMINAL PENALTY OF UP TO 3 YEARS IN JAIL.

13. Unless waived, a renter in Miami-Dade County must be furnished a county-approved visitor information map. These maps are available at all Hertz locations in Dade County. Each renter must either acknowledge receipt of such a map or waive his or her right to receive such a map. By signing the Enrolment Form, You hereby waive Your right to receive such a map.

14. **NOTICE:** If you have collision coverage under your own automobile insurance policy written in Louisiana, your collision coverage automatically extends to rental motor vehicles pursuant to R.S. 22:1406(F). Even if you are not a Louisiana insured, the purchase of loss damage waiver is not mandatory and may be waived. This contract offers, for an additional charge, a loss damage waiver to cover your responsibility for damage to the vehicle. Before deciding whether to purchase the loss damage waiver, you may wish to determine whether your own automobile insurance affords you coverage for damage to the rental vehicle and the amount of the deductible under such coverage.

15. Under Minnesota law, a personal automobile insurance policy issued in Minnesota must cover the rental of the motor vehicle against damage to the vehicle and against loss of use of the vehicle. Therefore, purchase of any collision damage waiver or similar insurance affected in this Enrolment Agreement is not necessary if your policy was issued in Minnesota.

16. For rentals commencing in Texas: You may not need the automobile insurance offered by Hertz. Your Texas automobile policy provides coverage for your liability while operating a rental vehicle. Automobile policies issued in other states or countries may also duplicate this coverage. The purchase of automobile rental liability insurance is not required as a condition of renting an automobile. This insurance does not apply to any bodily injury or property damage arising out of the use or permitting the use of a rental vehicle by any driver while under the influence of drugs or alcohol in violation of the law.

17. For rentals in Europe, the Middle East and Africa (EMEA), Hertz offers a number of optional services each for an additional daily charge. If taken, Theft Protection (TP) will limit your responsibility for loss of or damage to the rental car where such loss or damage is caused by theft, attempted theft or vandalism to the non-waivable excess quoted. If taken, Collision Damage Waiver (CDW) will limit your responsibility for loss of or damage to the rental car unless such loss or damage arises by reason of theft, attempted theft or vandalism to the non-waivable excess quoted. As an alternative to CDW, if you take Super Collision Damage Waiver (SCDW), which is not available for rentals in some countries or for rentals attached to certain corporate CDP numbers, your liability for loss of or damage to the rental car other than caused by theft, attempted theft or vandalism, will be reduced. If you choose SCDW and it is not available for your rental, you will automatically receive CDW instead. THE BENEFITS OF TP, CDW AND/OR SCDW MAY BE VOIDED WITH RESPECT TO A PARTICULAR RENTAL IF YOU USE THE RENTAL CAR AS PROHIBITED UNDER PARAGRAPHS 2 AND 5 OF THE EMEA TERMS OR IF THE DAMAGE OR THEFT IS CAUSED INTENTIONALLY OR BY THE GROSS NEGLIGENCE OF YOU OR AN AUTHORISED DRIVER. Before deciding whether to purchase TP and/or CDW or SCDW, you should determine whether you have other insurance that affords you coverage for loss of or damage to the rental car and, if so, what the terms of such coverage are (including any limitations and excesses). Personal Insurance/Personal Accident Insurance (PI/PAI) is available at an additional daily charge and provides certain benefits for you and your passengers for accidental death, injury and medical expenses and theft of personal possessions during the rental. PAI is not available in South Africa and Namibia. In South Africa and Namibia, the Hertz Emergency Rescue Option (HERO) is available at an additional daily charge. For the duration of the rental, in the event of a motor accident or acute illness, HERO provides evacuation and trauma services, emergency medical transport (road and air), 24-hour medical call centre, 24-hour trauma counselling and telephonic medical advice.

18. For rentals in Australia, Hertz will, subject to certain exceptions under the Rental Agreement, be responsible for any loss of or damage to the rental car, except for the first AUS\$2,750.00 Accident Damages Excess or such other amount specified on the Rental Agreement. Optional Accident Excess Reduction is offered for AUS\$18.00 per full or partial rental day to reduce the standard AUS\$2,750.00 Accident Damages Excess and any applicable additional Single Vehicle Accident Damages Excess to AUS\$385.00 or such other amount specified on the Rental Agreement. For rentals in New Zealand, You are liable for the first NZ\$1,700.00 (NZ\$2,200.00 for vehicle groups J and K and NZ\$2,500.00 for vehicle groups L, M & P) or any other amount as shown on the Rental Agreement (plus GST) of any loss or damage to the rental vehicle referred to in the insurance cover specified in Clause 10 of the Terms & Conditions applicable to Gold rentals in New Zealand. This does not apply to damage or loss resulting from fire or from theft or conversion or attempted theft or conversion of the vehicle. This liability may be reduced to NZ\$0 by payment of the optional Accident Excess Reduction of NZ\$17.00 per day (NZ \$22.00 per day for vehicle groups J and K and NZ\$25.00 per day for vehicle groups L, M & P) plus GST. All rates, excess, and reduction amounts are stated as of 1 January 2003, are subject to change without notice and may vary with rate and vehicle options. For rentals in Australia, You consent to and acknowledge that Hertz may divulge to or obtain from various persons certain information about You under the Privacy Act 1988 (Cwth) including without limitation under sections 18E, 18K, 18L and 18N.

19. President's Circle: Guaranteed one car class upgrade is available with a minimum 48 hour advance reservation. Upgrades do not apply to rentals exceeding 30 days.

20. Points System: Points cannot be used for rentals at Hertz franchise locations. Both South Africa and Namibia are Hertz franchisees and neither is a points-issuing nor a points-redeeming country.